

# d.a.t.s

*Dickens Assessment & Training Services*



## COMPANY PROFILE 2026

Dickens Assessment and Training Services (DATS) is a Registered Training Organisation, with branches in Coffs Harbour and Brisbane. DATS provides quality assured and nationally recognised training within the civil construction industry.

RTO Registration Code 31664



# Overview

Since 2007, Dickens Assessment and Training Services (DATS) has proudly delivered **quality training and assessment across Queensland and New South Wales. As a privately-owned Registered Training Organisation (RTO), we specialise in empowering professionals in the Building and Construction Industry through comprehensive, industry-relevant courses within the Vocational Education and Training (VET) sector.**

Our expertise includes on-site and site-specific training, with full Verification of Competency available in all courses. We offer flexible services throughout QLD and NSW, with modern training facilities located in Pinkenba (QLD) and Coffs Harbour (NSW) Access to plant and equipment enhances the practical, hands-on nature of our programs.

Successful completion of our nationally accredited courses provides a recognised certification valued across Australia (note: state licensing requirements may vary). Our courses feature both training and assessment phases, ensuring robust, job-ready skills.

‘DATS provides quality training’

‘We specialise in on-site and site-specific training’





# Courses

## RII Accredited Courses

RIIHAN203E Conduct lifting operations  
RIIHAN301E Operate elevating work platform  
RIIHAN305D Operate a gantry or overhead crane (remote control)  
RIIHAN307E Operate a vehicle loading crane  
RIIHAN308F Load and unload plant  
RIIHAN309F Conduct telescopic materials handler operations  
RIIMPO315E Conduct tractor operations  
RIIMPO316E Conduct self propelled compactor operations  
RIIMPO317F Conduct roller operations  
RIIMPO318F Conduct civil construction skid steer loader operations  
RIIMPO319E Conduct backhoe/loader operations  
RIIMPO320F Conduct civil construction excavator operations  
RIIMPO321F Conduct civil construction wheeled front end loader operations  
RIIMPO322E Conduct civil construction tracked front end loader operations  
RIIMPO323E Conduct civil construction dozer operations  
RIIMPO324F Conduct civil construction grader operations  
RIIMPO325E Conduct civil construction scraper operations  
RIIMPO326E Conduct water vehicle operations  
RIIMPO337E Conduct articulated haul truck operations  
RIIMPO338E Conduct rigid haul truck operations  
RIIVEH201E Operate a light vehicle  
RIIVEH305F Operate and maintain a four wheel drive vehicle  
RIIVEH304E Conduct tip truck operations  
RIIWHS202E Enter and work in confined spaces  
RIIWHS204E Work safely at heights  
RIISAM203E Use hand and power tools

## TLI Accredited Courses

TLIA1001 Secure cargo  
TLID0015 Load and unload goods/cargo  
TLID0020 Shift materials safely using manual handling methods  
TLIF0009 Ensure the safety of transport activities (Chain of responsibility)  
TLIF2010 Apply fatigue management strategies

## High Risk Work Licence Courses

CPCCLDG3001 Licence to perform dogging  
CPCCLBM3001 Licence to operate a concrete placing boom  
CPCCLHS3001 Licence to operate a personnel and materials hoist  
CPCCLHS3002 Licence to operate a materials hoist  
TLILIC0003 Licence to operate a forklift truck  
TLILIC0004 Licence to operate an order picking forklift truck  
TLILIC0005 Licence to operate a boom-type elevating work platform (boom length 11 metres or more)  
TLILIC0020 Licence to operate a slewing mobile crane (over to 100 tonnes)  
TLILIC0021 Licence to operate a slewing mobile crane (up to 100 tonnes)  
TLILIC0022 Licence to operate a slewing mobile crane (up to 20 tonnes)  
TLILIC0023 Licence to operate a slewing mobile crane (up to 60 tonnes)  
TLILIC0024 Licence to operate a vehicle loading crane (capacity 10 metre tonnes and above)  
TLILIC0040 Licence to operate a non-slewing mobile crane (greater than 3 tonnes capacity)

## Additional Courses

AHCMOM213 Operate and maintain chainsaws  
AHCP205 Fell small trees  
AHC207 Conduct front-end loader operations  
AHC208 Conduct excavator operations  
AURTGA001 Drive and manoeuvre trailers  
CPCWHS1001 Prepare to work safely in the construction Industry (White Card)  
MSM216 Operate breathing apparatus  
MSM217 Gas test atmospheres  
PMASUP236 Operate vehicles in the field  
PUAFER005 Operate as part of an emergency control organisation (Fire Warden)  
PUAFER006 Lead an emergency control organisation (Chief Warden)  
PUAFIR210 Prevent injury  
PUASAR022 Participate in a rescue operation  
UETDREL006 Work safely in the vicinity of live electrical apparatus as a non-electrical worker

Work near overhead powerlines\*

\*Non-accredited



# Qualifications

## **RII30820 - Certificate III in Civil Construction Plant Operations**

(Career Start funding available in QLD and Smart and Skilled funding available in NSW)

This nationally recognised qualification will appeal to anyone currently employed or wanting to be employed in the civil construction industry. This course provides training in the practical and technical skills required in a civil construction environment, using a broad range of skills, in a wide variety of situations.

Certificate III in Civil Construction Plant Operations is conducted as on the job training. The training will take place on-site for both the theory and practical components. The structure of this qualification will be negotiated to meet the operational requirements of the business and will include scheduled face to face visits from a trainer who will also provide ongoing support and mentoring via email and telephone for the duration of the program, as well as scheduled training days during which time the student's training progress will be monitored and recorded. Ongoing assessments will be conducted throughout the program and may include completion of activity workbooks, actual or simulated workplace activities, observation of skills and knowledge applied within the workplace, written tests, research projects and informal / formal questioning.

There are no entry requirements for this qualification.

**As a Queensland Government, Skills Assure Identifier, DATS currently holds Career Start and Free Apprenticeship funding for RII30820 Certificate III in Civil Construction Plant Operations, for those aged under 25 years.**

**DATS is also a Smart and Skilled approved provider in NSW. This means this qualification is funded to our eligible clients and is delivered through an apprenticeship pathway.**



‘DATS ensures you/your staff are supported through our training’



# Information

## VERIFICATION OF COMPETENCY

Verification of Competency (VOC) is a method of assessment that assists employers to meet WHS requirements and ensure staff are competent to operate equipment or perform a task. National WHS harmonisation laws, effective since January 2012, have brought greater importance to employer's due diligence and obligation to ensure an individual has 'current competency'.

Assessing for VOC enables businesses to confirm that their employees are competent in their skills and using equipment. It is commonly used in many industries for pre-employment checks, contractual arrangements, or site requirements.

No longer is just holding a ticket or qualification enough for an employer to determine an individual is competent. VOC enforcement is new for industry and is subject to interpretation. Working with industry leading clients, DATS has developed a formal process that allows for flexibility to meet our clients' needs whilst maintaining a high standard of assessment. Assessors are industry experts holding all relevant qualifications combined with years of experience.

## OUR TRAINERS

Our trainers and assessors, led by Malcolm Dickens, have over 40 years of combined experience and all courses been delivered to the highest standard to meet strict government regulations, WHS standards and site-specific requirements.

Our trainers and assessors are experienced hands-on people. They have a proven track record in working across all levels of learner competency within all Industries. They hold the required Vocational Training and Assessment Qualifications and licences with relevant and current industry experience in the areas they train and assess in. Our trainers and assessors continue to develop their Vocational Education and Training (VET) knowledge and skills as well as their industry currency.

## OUR EXPERIENCE AND CLIENTS

We provide training across Queensland and New South Wales. We can assist to develop the skills of locally based teams and increase safety awareness at your workplace. On-site training also has additional benefits. Your staff will be training in an environment that they are accustomed, where they are familiar with the equipment and able to put their skills to use immediately on-site. Downtime and travel and accommodation expenses are reduced, allowing an entire team to attend the course together.

## OUR CLIENTS

DATS has provided training programs to industry leaders across a broad range of industry sectors.

**We have many happy clients, big and small.  
Phone us to have a chat.**



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## LOCATIONS

### Brisbane

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